

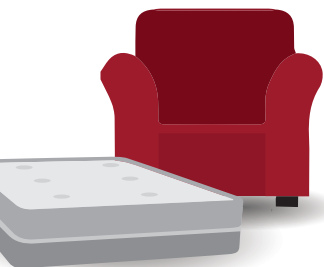
CityGreen



HELPING YOU MAKE GREENER CHOICES

JANUARY/FEBRUARY 2025

Collection of Large Furniture and Bulky Items at the curb



[London.ca/garbage](https://london.ca/garbage)

Residents who place their waste at the curb for collection are required to book large furniture and bulky items for pick-up. Submit a request online at service.london.ca or call Service London at **519-661-2489**.

- Requests must be made five (5) business days in advance
- Limit of four (4) bulky items per collection
- Bulky items include those larger than one (1) metre tall by one and a half (1.5) metres wide and require two (2) or more people to safely place at the curb
- Items will be collected on next scheduled garbage day. Please set to the curb by 7 a.m. and no earlier than 6 p.m. the night before

Winter tips to prevent organics sticking to your Green Bin due to freezing

- Drain excess liquids from food scraps before placing them into the Green Bin
- Line the bottom of your Green Bin with a layer of soiled cardboard, newspaper or a paper egg carton
- Set your Green Bin out on the curb at 7 am on collection day to minimize exposure to freezing temperatures



STORMWATER PONDS
ARE NOT FOR
RECREATIONAL ACTIVITY.



Stay safe around Stormwater Ponds

Stormwater management ponds are designed to reduce flooding, and it is important that Londoners stay safe around them.

In the winter, remember to avoid skating, tobogganing, playing hockey or any form of recreational activity on these ponds.

For more information, visit [London.ca/stormwater](https://london.ca/stormwater)

Visit www.london.ca for more information on environmental projects and programs.

www.london.ca/citygreen | 519-661-CITY (2489)



Send us your ideas on other topics you would like to see in CityGreen by emailing suggestions to: ecotips@london.ca

Your Water Bill

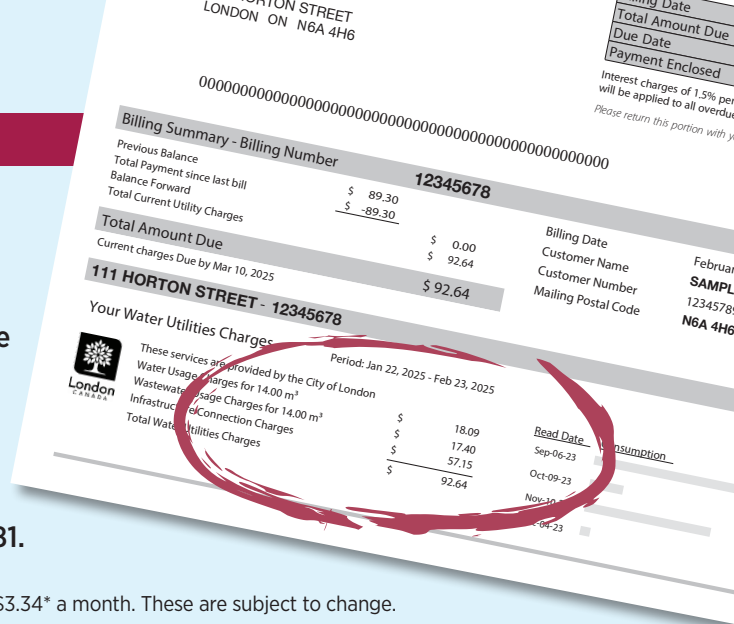
2025 monthly water utility rates

Effective January 1, 2025, there will be a 1.5% increase to water related and 5.4% increase to wastewater related charges. See the rate sheet at: london.ca/waterbill or request a hardcopy at 519-661-CITY(2489) x5081.

The average water bill will increase by approximately \$3.34* a month. These are subject to change.

	2024	2025	Average increase = \$3.34*
Water Usage Charges	\$ 17.83	\$ 18.09	
Wastewater Usage Charges	\$ 16.51	\$ 17.40	
Infrastructure Connection Charges	\$ 54.96	\$ 57.15	
Total Usage 14m ³	\$ 89.30	\$ 92.64	

* Based on 14m³ per month, with an average of three people living in house.



Understanding Your Infrastructure Connection Charges



Drinking Water

Over 12,000 water quality tests per year.



Wastewater

Operating 5 wastewater treatment plants, 36 pumping stations and 1,550 km of sanitary sewers.



Stormwater

Over 100 storm management facilities and 1,500 km of storm sewers across London.



Fire Protection

Over 10,000 fire hydrants helping to protect homes and businesses.



Customer Assistance

Helping Londoners deal with crisis situations.



Join us for new events across London!

londonenvironment.net/greencity



London Environmental Network



London Public Library



London CANADA



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