

Appendix B: Water Services

Temporary water service and water disruptions

The City will be replacing the water services from the watermain up to the property line as part of this project. There will be minor interruption of your water supply when connecting to the new water service for your property, but you will be notified at least 48 hours in advance. If water pressure does not return to normal levels after the completion of the project, please contact City of London Water Operations at 519-661-4739.

Water billing

When connected to a temporary water service you will still be billed for your water usage based on estimated average water consumption.

Flush water service

We recommend that you flush your water service soon after the contractor excavates at your property and replaces the public portion of the service. This will flush out particles that may have come loose during the work. You should remove the aerators from the ends of your faucets, run the cold water for 5 minutes at each tap, then rinse out and re-attach the aerators.

Privately-owned sprinkler system, landscaping, or fencing

If you have a sprinkler system, landscaping, or fence on the City Boulevard that conflicts with the construction project you will need to remove and re-install it, at your expense, onto your own property. The City will not accept any liability for damage to items on the City Boulevard (as per the City's S-1 By-Law). Please contact us to determine if this applies to you.