

CityGreen



HELPING YOU MAKE GREENER CHOICES

JANUARY/FEBRUARY 2024



Get to know your Green Bin!

London's Green Bin has started for households who set their garbage and recycling to the curb.

Review your new information guide to learn about what items go where, what needs to be kept out, helpful tips and how to sort it right.

[London.ca/GreenBin](https://london.ca/GreenBin) ➡

How Often is Collection Day?

As part of London's new Green Bin program, the frequency of collection days is changing.

Free online or mobile app:



london.ca/whatgoeswhere

Your **Green Bin** and
Recycling Blue Boxes
are picked up **every week**

Your **Garbage**
is picked up
every other week



NEW RULES



[London.ca/garbage](https://london.ca/garbage) ➡

Collection of Large Furniture and Bulky Items at the curb

Residents who place their waste at the curb for collection are required to let the City know if they have large items for pick-up.

- Items over 1 metre tall by 1.5 metre width
- Requires 2 or more people to safely place at the curb
- Requests must be made five business days in advance
- 4 item limit per collection
- Collected on next scheduled garbage day

GARBAGE TAG



Garbage Tags – New Price 2024

Garbage tags and bagged garbage dropped off at the EnviroDepots are \$2.00 each.

Visit www.london.ca for more information on environmental projects and programs.

www.london.ca/citygreen | 519-661-CITY (2489)



Send us your ideas on other topics you would like to see in CityGreen by emailing suggestions to: ecotips@london.ca

Your Water Bill

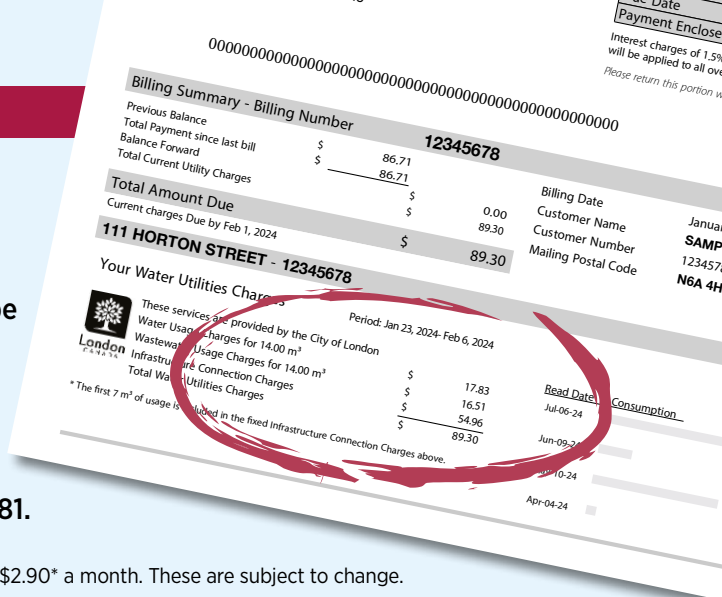
2024 monthly water utility rates

Effective January 1, 2024, there will be a 2.5% increase to water related and 4.0% increase to wastewater related charges. See the rate sheet at: london.ca/waterbill or request a hardcopy at 519-661-CITY(2489) x5081.

The average water bill will increase by approximately \$2.90* a month. These are subject to change.

	2023	2024	Average increase = \$2.90*
Water Usage Charges	\$17.39	\$17.83	
Wastewater Usage Charges	\$15.87	\$16.51	
Infrastructure Connection Charges	\$53.14	\$54.96	
Total Usage 14m ³	\$86.40	\$89.30	

* Based on 14m³ per month, with an average of three people living in house.



Understanding Your Infrastructure Connection Charges



Drinking Water Connection

Over 12,000 water quality tests per year.



Wastewater Connection

Operating 5 wastewater treatment plants and 38 pumping stations.



Stormwater Connection

Over 100 stormwater management systems throughout London.



Fire Protection

Over 8,500 fire hydrants helping to protect homes and businesses.



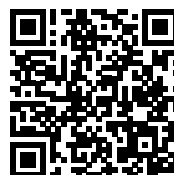
Customer Assistance

Helping Londoners deal with crisis situations.



Join us for new events across London!

londonenvironment.net/greencity



London
Environmental
Network



London
Public
Library

